

## **CANCELLATION AND PAYMENT POLICY FOR COOLSPORTZ CAMPS**

Coolsportz cancellation policy applies to all bookings, whether made online or directly through our coaches.

There will be no refunds. We will try and swap days if we have at least 3 days notice and only if we have spaces.

Only bookings where payment is made are guaranteed a place.

## **DROP OFF & PICK UP**

Drop off for morning children is 8.30-9am and pick up 11.45-12pm.

All day drop off is 8.30-9am and pick up is 3-3.30pm.

## **MEDICATION** –

Children should bring all medication in a sealed/named box and hand to the manager in charge when they arrive. If medication isn't brought, children will be turned away and no refund will be given.