



CANCELLATION AND PAYMENT POLICY FOR COOLSPORTZ CAMPS

Coolsportz cancellation policy applies to all bookings, whether made online or directly through our coaches.

There will be no refunds or swapping days throughout the holiday club.

Only bookings where payment is made are guaranteed a place.

CLOSURE OF THE CLUB

If a child or coach tests positive the club will be cancelled for the rest of the week. A refund will be given for any outstanding days during the child's isolation and a partial refund for the remaining days if required.

DROP OFF & PICK UP

Drop off for morning children is 8.45-9am and pick up 11.45-12pm.

All day drop off is 8.30-9am and pick up is 3-3.30pm.

Adults and children aged 12 upwards need to wear a mask during drop off and collection.

MEDICATION –

Children should bring all medication in a sealed/named box and hand to the manager in charge when they arrive. If medication isn't brought, children will be turned away and no refund will be given.