



Cancellation and Payment Policy for Coolsportz Camps at Henley:

Coolsportz cancellation policy applies to all bookings:

There will be no refunds or swapping of days throughout the holiday club.

If Payment is not received by the attendance day you will be charged an Extra £5 admin fee

CLOSURE OF THE CLUB

If a child or staff member tests positive the club will be cancelled for that week.

A refund will be given for any outstanding weeks during the child's isolation and a partial refund for that week if required

Late drop off or pick up

A charge of £5 will be made for every 15 minutes past the drop off or pick-up time.