

Coolsportz Terms and Conditions, cancellation policy & further information for Holiday Club

By making this booking you are agreeing to the following:-

- **GDPR LEGISLATION:** Coolsportz are committed to the principles of the EU General Data Protection Regulation legislation. As a valued participant by making this booking it means we may contact you about any information regarding submitted bookings. You can see our privacy statement on our website at www.coolsportz.co.uk/henley . You may at any point exercise your 'right
- **Cancellation:** I understand I have to pay the full payment if I notify that my child/children cannot attend particular sessions with less than 48 hours notice.
- **Rearranging dates:** If you require to rearrange the dates or times your child/children are attending this can be done up to 48 hours prior to attendance.
- **Drop and Pick up:** I agree to drop off and pick up my child between the allocated times. I understand that I **MUST** inform the person in charge if children are being picked up by someone else on the day or the pick up code supplied.
- **Duty of care:** I understand that while the staff in charge of the groups will undertake all reasonable steps to meet our duty of care requirements for your child/children, they cannot necessarily be held responsible for any personal belongings lost, damaged or injury suffered to or by my child/children arising during the sessions attended.
- **Health:** I certify that my child is in good health and will only be sent to the holiday club when they are able to participate in the activities and if they have any medication then they will have it with them at all times (if your child is having to take any medication on the day then a form may need to be filled out at drop off).
- **First aid:** I grant permission for my child to be given first aid or treatment and if necessary taken to hospital.

What to bring on the day

- Please bring a snack and refillable drink if staying for the morning or afternoon. If staying all day please bring a refillable drink, Lunch and a snack (if staying late we recommend an extra snack as well). We ask for **NO NUTS** in lunchboxes please as we aim to be a nut free holiday camp provider.

- Children need to bring any necessary medical apparatus such as inhalers and epipens with them. Unfortunately we may have to refuse children if we don't receive all the required medication and no refund will be given.
- Children need to wear suitable sports clothing, loose fitted clothing and trainers is best and wear appropriate clothing to the weather conditions (including bringing a coat or a sun hat in the warmer months)
- During summer months please can we ask you to put sun tan lotion on your child/ren before they arrive and bring some spare with them. We recommend all day sun cream and roll on suncream for the day as its easier for them to reapply.